

## PS Subscription - FSP - Catalog - Automotive

| Grouping                                                                                                                                                                                                                                                                                    | Flex Item Number | Task                                                        | Description                                                               | SPs   |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|-------------------------------------------------------------|---------------------------------------------------------------------------|-------|
| <b>User, Access &amp; Security</b> : User administration and access control maintenance (New users, password reset, license change,...)                                                                                                                                                     |                  |                                                             |                                                                           |       |
|                                                                                                                                                                                                                                                                                             | AMT-01           | Set up 1 additional access                                  | Additional user versus number of users in initial setup/contract          | 20    |
|                                                                                                                                                                                                                                                                                             | AMT-02           | Change access rights of a user                              |                                                                           | 20    |
|                                                                                                                                                                                                                                                                                             | AMT-03           | Creation of a new role                                      | Access to a specific cube or specific site,...                            | 20    |
|                                                                                                                                                                                                                                                                                             | AMT-04           | Creation of a new customized role                           | User with a customized profile (incl. customized menu based on exist      | 40    |
| <b>Training</b> : Targit user training                                                                                                                                                                                                                                                      |                  |                                                             |                                                                           |       |
|                                                                                                                                                                                                                                                                                             | AMT-05           | 1/2 day on site                                             | Including travel                                                          | 240   |
|                                                                                                                                                                                                                                                                                             | AMT-06           | 1 day on site                                               | Including travel (training from 9am until 12am and 1pm until 4pm)         | 320   |
|                                                                                                                                                                                                                                                                                             | AMT-07           | 1/2 day remote                                              |                                                                           | 160   |
|                                                                                                                                                                                                                                                                                             | AMT-08           | 1 day remote                                                | Training from 9am until 12am and 1pm until 4pm                            | 240   |
| <b>Development</b> : dashboards, analyses, reports                                                                                                                                                                                                                                          |                  |                                                             |                                                                           |       |
|                                                                                                                                                                                                                                                                                             | AMT-09           | Pre-assessment session                                      | Analysis reported issue, reporting request,... (*)                        | -     |
|                                                                                                                                                                                                                                                                                             | AMT-10           | Creation dashboard, analysis, report                        | Creation based on existing standard analysis with available selection     | 40    |
|                                                                                                                                                                                                                                                                                             | AMT-11           | Creation simple dashboard, analysis, report                 | New with available selection criteria, dimensions, measures               | 60    |
|                                                                                                                                                                                                                                                                                             | AMT-12           | Creation complex dashboard, analysis, report                | New with available selection criteria, dimensions, measures incl. user    | 80    |
|                                                                                                                                                                                                                                                                                             | AMT-13           | Customize dashboard, analysis, report                       | Customization of existing analysis with available selection criteria, dir | 60    |
|                                                                                                                                                                                                                                                                                             | AMT-14           | Change 1 simple object within existing dashboard/ analysis  | Object is 1 element in a Dashboard /analysis/report                       | 20    |
|                                                                                                                                                                                                                                                                                             | AMT-15           | Change 1 complex object within existing dashboard/ analysis | Object is 1 element in a Dashboard /analysis/report incl. user dimensi    | 40    |
|                                                                                                                                                                                                                                                                                             | AMT-16           | Creation completely new dashboard/report                    | Pre-assessment + adhoc svc points                                         | Adhoc |
|                                                                                                                                                                                                                                                                                             | AMT-17           | Create report schedule                                      | This does not include the creation or modification of the report/dashb    | 20    |
|                                                                                                                                                                                                                                                                                             | AMT-18           | Create report schedule dynamic distribution                 | This does not include the creation or modification of the report/dashb    | 40    |
|                                                                                                                                                                                                                                                                                             | AMT-19           | Change report schedule                                      | This does not include the creation or modification of the report/dashb    | 20    |
|                                                                                                                                                                                                                                                                                             | AMT-20           | Analysis + fix report issues up to 1/2 hour simple          |                                                                           | 20    |
|                                                                                                                                                                                                                                                                                             | AMT-21           | Analysis + fix report issues up to 1 hour                   |                                                                           | 40    |
|                                                                                                                                                                                                                                                                                             | AMT-22           | Analysis report issues > 1 hour                             | Pre-assessment + adhoc svc points                                         | Adhoc |
| <b>Mapping tables</b> : Support in creating mapping tables                                                                                                                                                                                                                                  |                  |                                                             |                                                                           |       |
|                                                                                                                                                                                                                                                                                             | AMT-23           | Pre-assessment session                                      | Analysis reported issue, reporting request,... (*)                        | -     |
|                                                                                                                                                                                                                                                                                             | AMT-24           | Creation simple mapping table                               | Used in standard ETL-process                                              | 20    |
|                                                                                                                                                                                                                                                                                             | AMT-25           | Creation mapping table                                      | To be integrated in ETL-process =pre-assessment + adhoc svc points        | Adhoc |
| <b>Budget files</b> : Support in creating/modifying budget files                                                                                                                                                                                                                            |                  |                                                             |                                                                           |       |
|                                                                                                                                                                                                                                                                                             | AMT-26           | Pre-assessment session                                      | Analysis reported issue, reporting request,... (*)                        | -     |
|                                                                                                                                                                                                                                                                                             | AMT-27           | Customer support in building budget file up to 1 hour       | Standard TARGIT   Auromotive budget file                                  | 40    |
|                                                                                                                                                                                                                                                                                             | AMT-28           | Change budget file up to 1 hour                             | Standard TARGIT   Auromotive budget file                                  | 40    |
|                                                                                                                                                                                                                                                                                             | AMT-29           | Change budget file > 1 hour                                 | Pre-assessment + adhoc svc points                                         |       |
| <b>Changes in datamodel</b> : Support in changes in datamodel                                                                                                                                                                                                                               |                  |                                                             |                                                                           |       |
|                                                                                                                                                                                                                                                                                             | AMT-30           | Pre-assessment session                                      | Analysis reported issue, reporting request,... (*)                        | -     |
|                                                                                                                                                                                                                                                                                             | AMT-31           | Creation additional 1 dimension/measure - simple            | Based on data available in Global Datawarehouse (making an availab        | 40    |
|                                                                                                                                                                                                                                                                                             | AMT-32           | Creation addition 1 dimension/measure - complex             | Based on data available in Global Datawarehouse                           | 80    |
|                                                                                                                                                                                                                                                                                             | AMT-33           | Customization                                               | Pre-assessment + adhoc svc points                                         | Adhoc |
| <b>BI Consultancy</b> : follow up calls with customer after GO-Live, calls with 3rd party in order to solve customer issue, customers seeking advice, customer needing help with creation of reports, ... (includes call + potential admin like summarising report, mails, logging tickets) |                  |                                                             |                                                                           |       |
|                                                                                                                                                                                                                                                                                             | AMT-34           | Session up to 30 min                                        |                                                                           | 30    |
|                                                                                                                                                                                                                                                                                             | AMT-35           | Session up to 60 min                                        |                                                                           | 50    |
| <b>Business Consultancy</b> : reviewing numbers customers, business advice, best practices , ...                                                                                                                                                                                            |                  |                                                             |                                                                           |       |
|                                                                                                                                                                                                                                                                                             | AMT-36           | Sessions up to 1 hour                                       |                                                                           | 50    |
|                                                                                                                                                                                                                                                                                             | AMT-37           | Session 1/2 day                                             |                                                                           | 180   |
|                                                                                                                                                                                                                                                                                             | AMT-38           | Session 1/2 day on-site                                     | incl. travel                                                              | 240   |
| <b>Traveling</b>                                                                                                                                                                                                                                                                            |                  |                                                             |                                                                           |       |

|        |                                                 |       |       |
|--------|-------------------------------------------------|-------|-------|
| AMT-39 | Travel supplement (> 100 km from TARGIT office) | Adhoc | Adhoc |
|--------|-------------------------------------------------|-------|-------|